

Creekview Orthodontics
1505 W. McDermott #145
Allen, Texas 75013

Dr. Ghosh and Staff,

I have completed the survey you sent regarding our satisfaction with the service that Austin has received. Additionally, I felt compelled to write and let you know how very pleased we have been from start to finish (well, technically, start to mid-point ... who knows what those new teeth will look like!!).

From our very first visit to your office, we have been treated professionally, courteously, and above all, treated as if each one of you took a personal interest in a successful outcome for Austin. He is by nature apprehensive about new experiences, and is a picky eater in part because he is sensitive to different textures in his mouth. I really had my doubts about how well he would handle braces and the process leading up to them.

That makes me particularly grateful for Dr. Ghosh's ability to put him at ease. I most appreciated the second attempt on his molds instead of forcing him on the first try. Also, I appreciated your accessibility when we had little problems with wires, etc

I have recommended your office to several friends who have told me stories of long drives, long waits in the office to see a doctor who was always in a rush, and always having to take their kids out of school for appointments with other orthodontists. What a different experience! I think one or two of them have already made appointments with you.

Finally, I just appreciate a job well done. Austin's teeth look beautiful. It has made such a difference in his life. He is no longer embarrassed to smile and is less self-conscious. I see pictures taken of him recently in which he has a great big smile on his face, and I think to myself that this just may be the best money I ever spent! Thanks so much to all of you.

Sincerely,