

Creekview Orthodontics
Dr. Jay Ghosh
1780 W. McDermott Drive
Suite 100
Allen, TX 75013

Dear Creekview Orthodontics,

We wanted to let you know how extremely satisfied we have been with Creekview during Nicole and Ben's orthodontic care. The staff has always been pleasant and friendly while still presenting themselves in a professional manner. They are eager to help in anyway without acting like doing so has put them out. The office itself is very comfortable during the wait and while Nicole and Ben are too old for the video games we have witnessed and appreciated its usefulness in occupying the younger children in the waiting room.

Dr. Ghosh has been more than we could have asked for in an orthodontist. He has a wonderful "bed side manner" always friendly and very approachable. We appreciate how he acknowledges the patient's part in their orthodontic care by praising them when they are doing a good job and by also correcting them in a stern yet caring manner when they are not doing so well. Dr. Ghosh and his staff have ensured we understand each step of the treatment and procedures so there have not been any surprises. I have never felt uncomfortable asking questions whether about treatment, procedures or financial issues. Every question was treated seriously not as if it were a silly thing to ask.

We love Creekview's personal touch; we are not just another number here. Thank you for your care and thank you for our children's beautiful smiles.

Sincerely,

[Handwritten signature]